



Cancellation of Reservation

PÁTIO works without a large administrative organization. We spend a lot of time with our horses and guests. That means we have to be able to rely on your booking.

Upon receipt of the invoice for the reservation, guests confirm their bookings transferring a deposit of 50% of the booking price to our account. 30 days prior the start of the holiday, guests pay the remaining 50%.

In the event that the guest cancels, both parties – the guest and PÁTIO – try to find a replacement guest. If a replacement guest is not found, PÁTIO will claim the following percentages for compensation:

- 60 days prior commencement of travel - 50% of the reservation price,
- 59 to 30 days prior to commencement - 70%,
- 29 to 10 days prior to commencement - 80%,
- 9 days and later 100% of the reservation price.

 We recommend that all guests take out cancellation insurance.